

Tulane Campus Services offers one-stop shop

January 18, 2018 10:15 AM Kate Simon

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Facilities Services, University Planning, Capital Projects, and University Services have merged to create **CAMPUS SERVICES** — a new organization with expanded hours ready to serve you.

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Facilities Services, University Planning, Capital Projects and University Services have merged to create the new Division of Campus Services.

The merger pulls together several offices including Parking Services, Shuttles and Transportation, the Office of the University Architect, Event Management, Dining Services, and the Tulane Bookstore, under one administrative roof.

“Our services can impact the experience of each and every person at the university on a given day,” said Randy Philipson, vice president for facilities, campus development and services. “We are more focused than ever on providing exceptional customer service to the university community.”

The mission of the new division is to “develop, enable and resource the Campus Services team to provide the highest levels of support to the university’s living, learning, teaching and research communities through the sustainable delivery of exceptional and innovative services.”

In preparation for the merger, which became official on Jan. 8, Philipson said the Campus Services senior leadership team searched for ways to eliminate redundancy of work and create operational efficiencies within and between Campus Services offices.

The new one-stop shop Campus Services will be housed in two offices, Room 107 of the Lavin-Bernick Center on the uptown campus and Room 803 in the Tidewater building on the downtown campus.

The offices can assist with purchasing a meal plan, Service Wave tickets for facilities issues, Splash Card replacements, parking passes and general questions about services.

Campus Services customer engagement staff are also available by phone at [504-865-5441](tel:504-865-5441) and by email at campusservices@tulane.edu.

More information about Campus Services can be found at campusservices.tulane.edu.