Tulane switches to new emergency mass notification system, Everbridge

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Tulane University will switch its emergency notification system from RAVE Alert to Everbridge on June 28. (Photo via Shutterstock)

Tulane University is transitioning its emergency notification system from Rave Alert to <u>Everbridge</u> to continue its efforts in keeping students, faculty and staff safe and informed during emergency or crisis situations.

The university will transition to the system June 28. All students, faculty and staff will be automatically enrolled in the system, said Donald Veals, Tulane's emergency and preparedness response manager. When an emergency or threat is identified, the university's emergency preparedness and response team can send out necessary information to the Tulane community using the mass notification capability within the Everbridge system and recommend the best course of action. Notifications will be sent via phone call, text message and email.

Students, faculty and staff are also encouraged to download the free Everbridge mobile app in order to receive emergency push alerts.

The app also allows students to send check-in notifications to campus security if they are in vulnerable situations, such as walking alone across campus late at night. If a student does not send the check-in notification at the prescribed interval time it takes to get to their destination, Tulane Police Department will be dispatched to the student's last known location to ensure they are safe.

The app also features a panic button that sends an SOS request to the Tulane University Police Department.

An email will be sent to Tulane students, faculty and staff on June 26 announcing the launch and including instructions on how to download the Everbridge app using the "single sign-on" feature. Upon successful login to the app, Veals recommended that users allow push notifications to ensure they receive any emergency messages.