

Flying through the new MSY terminal? Here's 5 things you should know before you go

November 21, 2019 2:00 PM Aryanna Gamble
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– 5 things you should know



Traveling for the Thanksgiving holiday? We compiled a list of tips to get you through the new Louis Armstrong New Orleans International Airport terminal.



**The Tulane Shuttle
will provide free
transportation to the
airport – reserve your
spot 24 hours before
departure and show
your Splash Card
when boarding.**

Tulane Campus Services is providing free Thanksgiving shuttles to the airport on Tuesday, November 26 and Wednesday, November 27. Service runs from the Bruff Commons shuttle stop to MSY, with an estimated travel time of 60-90 minutes. Riders should reserve space on the shuttle 24 hours in advance through WaveSync and show a valid, current Tulane Splash Card upon boarding. For the full schedule, [click here](#).



Lyft/Ubers to the terminal won't change but getting a ride share when returning to campus will.

If you plan to use Uber, Lyft, or another ride app service, getting to the airport won't change, but getting back to campus will. Returning passengers will get a unique code when requesting a driver in their preferred ride share app. Passengers should head to the ride-share pick up area, on Level 1 outside of the Baggage Claim area, get in line and show the driver the code to verify the ride. Travelers should have bags in hand before making a request through their preferred ride share app.



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Ticketing & check-in is on Level 3. Security is on Level 2 and serves all concourses.

The ticketing counters on Level 3 have over 100 check-in counters to help travelers check in to their flights and check baggage. Security and all three concourses are on Level 2. Unlike the previous security setup, the new terminal will have one, 15-lane security checkpoint that allows TSA to expand or collapse the number of lanes open depending on passenger traffic. Additional information about security is available [here](#).



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**Arrive several hours
before flight
departure to allow
yourself plenty
of time.**

The [Louis Armstrong New Orleans International Airport](#) recommends arriving at least two hours before the scheduled departure time for domestic flights and three hours before the scheduled departure time for international flights. During peak travel time during Thanksgiving break, passengers should plan accordingly to account for long lines.

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**Kick back, relax, and
enjoy the new food
and shopping while
you wait!**



Once travelers process through the consolidated security checkpoint, all three concourses and a wide variety of food and retail options are accessible. Local favorites including Angelo Brocato's, Emeril's, MoPho, Fleurty Girl and Dirty Coast share a stage with national brands like Chick-Fil-A, Brighton, and Panda Express, offering broad appeal at a wide range of price points.