

## Campus Services adapts to meet student, faculty and staff day-to-day needs for fall semester

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Tulane Shuttles and Transportation is one of many departments within Campus Services that have modified their operations to mitigate the risk of COVID-19. Some of those modifications include wearing face coverings, reduced passenger capacity and social distancing. (Photo by Sally Asher)

Over the past few months, [Tulane's Campus Services](#) has modified operations with safeguards to mitigate the risk of COVID-19 and provide a safe environment for the returning Tulane community. Here is a round-up of the various services:

### **Shuttles & Transportation**

[Tulane Shuttles & Transportation](#) will run adjusted operations with reduced passenger capacity, social distancing and face covering requirements. Vehicles will be sanitized throughout each day and all will feature hand sanitizer stations.

Fixed shuttle lines will include the Green, Blue and Green Wave Hall Lines. The Green Line will serve the uptown campus through the Diboll Green Line and the Commons Green Line. Both lines will run between uptown and downtown campuses. Running every 15 minutes, the Blue Line will maintain existing operations. The new Green Wave Hall Line will run between Green Wave Residence Hall, the Albert and Tina Small Center for Collaborative Design and the New Orleans Culinary and Hospitality Institute (NOCHI). Preapproved riders will have boarding priority.

The Orange Line, Gold Line, Metairie Entertainment Line and Elmwood Line will not resume operations for Fall 2020. Beginning Aug. 19, students will be able to schedule shuttle service between uptown and Elmwood campuses using the [RIDES request](#).

Downtown TapRide will add Green Wave Hall, Small Center and NOCHI to its service boundaries with hours of 5 a.m. to 6 p.m. Weekend daytime TapRide will be offered Saturday and Sunday, 1 p.m. to 6 p.m. Evening TapRide hours will be from 6 p.m. to 1 a.m. Sunday through Thursday and 6 p.m. to 10 p.m. on Friday and Saturday. Whole Foods Market on Magazine and Winn-Dixie on Tchoupitoulas will be serviced on Saturdays by request.

### **The Tulane Bookstore**

The [Tulane Bookstore](#) will be open weekdays 8:30 a.m. to 5 p.m. and weekends 10 a.m. to 3 p.m. with increased sanitation protocols and mask requirements. Online orders with direct delivery are recommended, and more course materials are now available in a digital format. Course materials have shipping priority, so all other orders may experience longer shipping times than usual.

### **Technology Connection**

[Technology Connection](#) in the Lavin-Bernick Center for University Life (LBC) will be open weekdays from 9 a.m. to 5:30 p.m. and Saturdays 11 a.m. to 3 p.m. It will be open with special hours Saturday, Aug. 15, and Sunday, Aug. 16, from 10 a.m. to 5 p.m. Social distancing and customer capacity limits will be in place.

Orders may also be placed through the online order [form](#) and shipped through the campus mail system. Appointments for sales or repairs can be made by emailing [tcorders@tulane.edu](mailto:tcorders@tulane.edu).

## **Mail Service Hours**

The downtown mail room will be open weekdays 8:30 a.m. to 4 p.m. The uptown mail room in Warren Residence Hall will be open weekdays from 9 a.m. to 7 p.m. and Saturdays from 10 a.m. to 4 p.m. The uptown Facilities Services Logistics location will be open weekdays 8:30 a.m. to 4:30 p.m. For more information about Mail Services, [click here](#).

## **FedEx Office**

The FedEx Office in the Lavin-Bernick Center will be open Monday through Saturday, 10 a.m. to 5 p.m. Starting Aug. 17, the FedEx Office will be open weekdays 9 a.m. to 6 p.m. and Saturdays 10 a.m. to 5 p.m. Social distancing and customer capacity limits will be in place.

## **Service Wave**

As Facilities Services responds to Service Wave requests, technicians will follow all university social distancing and face covering policies. If a service call conflicts with a student attending a virtual class, the technician will work with the student to reschedule for a later time. All facilities requests can still be submitted through Service Wave's [website](#).

## **Parking Permit Refunds**

Employees who purchased 2019-2020 parking permits and did not return to campus during university closure may request a partial refund. This includes the uptown campus, HEAL, Hutchinson, LaSalle Garage, Loyola Community Garage, Murphy Garage, Perdido, Saratoga Garage, Tidewater Garage and 1555 Poydras. Refunds will cover permit payments made between March 15 and July 31. Employees who contracted with the Superdome must contact their parking office directly. All refund requests must be submitted by Sept. 1 via the parking cancellation [form](#).

## **Recycling**

[Recycling services](#) have not paused throughout the COVID-19 pandemic and continue as usual.

For more information on Campus Services, check out their 2020-21 digital [brochure](#).